U.S. Bank

CRA Public File Written Comments and Corporate Responses

State of Tennessee Rating Area Q4 2023 CRA Public File – Written Comments Q4 2023 State of Tennessee Rating Area

**Social Media Comment** 

Facebook Private Comment on December 17, 2023 Hello

Can you tell me if the branch in DECHERD Tennessee will be opening back up?

I have banked here for over 20 years and it's been closed for months due to the air conditioning I was told from the Tullahoma TN branch

Hours: Temporarily Closed Phone: +1 (931) 967-5516 Address: 1910 Decherd Blvd Decherd, TN 37324

This location?

Hello?

## U.S. Bank Response on December 18, 2023

Good morning. I apologize for the delay in our response. I will check the status of this location and get back to you as soon as I can. All the best.

## Facebook Private Comment on December 18, 2023

Thanks

## U.S. Bank Response on December 18, 2023

You're welcome.

Hello again. I just heard back this location has turned into a permanent closure. If you have a safe deposit box at this location, please call the branch to make an appointment to empty it. To locate a different branch in your area, please visit <u>https://locations.urbank.com/search.html</u>, and enter your zip code. Hope that helps.