

U.S. Bank

CRA Public File

Written Comments and Corporate Responses

State of Wyoming Rating Area

Q4 2020

CRA Public File – Written Comments
Q4 2020
State of Wyoming Rating Area

Social Media Comment

Facebook Private Comment on December 7, 2020

Why is Casper WY's branch closed? When will the branch open again? Why did customers not receive a temporary closing notice? Text message or email

U.S. Bank Response on December 7, 2020

Good morning [REDACTED] Thanks for reaching out. The well-being of our customers, colleagues and communities continues to be our top priority. We've temporarily closed this branch to disinfect and deep clean the site and expect the location to open shortly. You can find a list of nearby locations using the Branch Locator at [usbank.com](https://www.usbank.com) or on the U.S. Bank mobile app. Customers can also bank digitally using our website and mobile app, or by calling 800.USBANKS. Take care and stay safe. [REDACTED]