

U.S. Bank

CRA Public File

Written Comments and Corporate Responses

State of Minnesota Rating Area

Q4 2020

**CRA Public File – Written Comments  
Q4 2020  
State of Minnesota Rating Area**

**Social Media Comment**

**Facebook Public Comment on November 25, 2020**

The US Bank in Willmar Minnesota is closed. “Temporarily” no idea why or when it will open.

**U.S. Bank Response on November 25, 2020**

Hello [REDACTED], thanks for reaching out. The well-being of our customers, colleagues and communities continues to be our top priority. We’ve temporarily closed this branch to disinfect and deep clean the site and expect the location to reopen shortly. You can find a list of nearby locations using the Branch Locator at [usbank.com](https://www.usbank.com) or on the U.S. Bank mobile app. Customers can also bank digitally using our website and mobile app, or by calling 800.USBANKS. Take care and stay safe. [REDACTED]